**Partner Enablement** 

# Playbook

Fortify Your Partnership







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### 1. Introduction

#### Your knowledge and support is vital for the SMB market

The SMB market is actively seeking to increase its level of cybersecurity, and needs a knowledgeable, reliable partner to help them evaluate their security requirements and determine which controls they need to invest in to maximise the value of the limited budget they have to spend. Many SMBs struggle to implement strong, holistic security across their business for a variety of reasons and too often rely on piecemeal security cobbled together with multiple vendor point products that don't operate cohesively.

Fortinet offers a variety of security solutions that are specifically designed for SMBs and their main concerns of losing consumer data, losing consumer trust, suffering reputational damage, and being out of compliance with regulatory standards due to a successful cyberattack and with the best price/performance and functionality value in the market.

Let's discover together your target audience, the solutions portfolio, the supporting tools you have available and how to get your started!







## 2. Fortinet

#### Two decades of cybersecurity experience!

Fortinet's mission is to deliver the most innovative, highest-performing network security fabric to secure and simplify your IT infrastructure.

We are a leading global provider of network security and SD-WAN, switching and wireless access, network access control, authentication, public and private cloud security, endpoint security, and Al-driven advanced threat protection solutions for carriers, data centres, enterprises, and distributed offices.







## Discover the Leading Fortinet Security Fabric

The Fortinet Security Fabric is the industry's highestperforming cybersecurity platform, powered by FortiOS, designed to span the extended digital attack surface to enable broad, integrated, and automated security protecting devices, data, and applications.

Empowering organisations of any size to secure and simplify their IT infrastructure on the journey to digital innovation.



Get comfortable talking about the Fortinet Security Fabric:

**Resources available:** 

Start Promoting the Security Fabric

**Security Fabric Comprehensive Overview** 

You need to be logged into the Fortinet Partner Portal at https://partnerportal.Fortinet.com/ for this link to work.





## 3. Solutions

- **3.1 SMB solutions overview**
- **⊙ 3.2 The SMB Hub**
- 3.3 Fortinet Product Matrix
- **3.4 Zoom in**





### **SMB Solutions** Overview

















Network security

**FortiGate** 

**Multi Cloud** security

FortiGate Vm

**FortiCASB** 

**Endpoint** protection

**FortiClient** 

**FortiNAC** 

**App & Email** protection

**FortiMail** 

**FortiWeb** 

**FortiADC** 

Access security

**FortiWIFI** 

**FortiAP** 

**FortiSwitch** 

**FortiToken** 

Security operation

**FortiSandbox** 

**FortiAnalyser** 

**FortiSIEM** 

**Network** operation

**FortiManager** 

**Ecosystem** 

**Open Fabric** 

Fabric API's

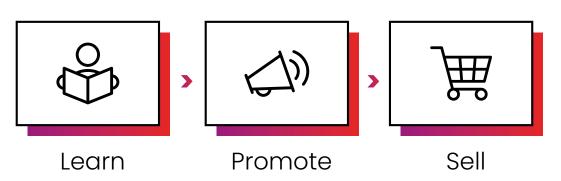
**Fabric Connectors** 



## The SMB Hub

### Discover and visit the Fortinet SMB Hub on the partner portal

#### 3 steps to success:



Fortinet as a subscription Getting started in 5 Steps **Support & tools** Contact Us

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### **Fortinet Product Matrix**

Fortinet delivers high-performance network security solutions that protect your network, users, and data from continually evolving threats. Our broad portfolio of top-rated solutions and centralised management enables security consolidation and delivers a simplified, end-toend security infrastructure.









FortiManager



FortiAnalyser



**FortiSIEM** 



FortiAuthenticator



**FortiAP** 



FortiSwitch



**FortiNAC** 



FortiSandbox



FortiClient



FortiMail



FortiWeb

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The Target Audience





## Target Keywords and Personas

#### **Organisation Size**

• Small and Medium Enterprise - 50 - 250 employees

#### **Personas:**

- IT Directors/Managers or higher
- System Administrators

#### **Keywords—What To Listen For?**

- Lack of staff/budget to maintain security
- Any kind of expansion, people, or digital transformation
- Phishing, ransomware, advanced/zero-day threats
- Technology refresh or new IT projects—how will they be secured?





### **Fortinet for SMBs:**

## **Engineered for Complete Protecti**

#### Intuitive Security. Simplified Management. Maximum Value.

#### **Market Opportunity**

- Small and midsize businesses (SMBs) are consuming technology at a rapid pace to gain competitive advantage and increase employee productivity, but this also increases their attack surface and risk.
- Many SMBs have similar cybersecurity needs to larger enterprises, but they simply don't have as many staff to implement and maintain nor the budget to afford the amount of protection they would like.
- 89% of SMBs consider cybersecurity a top priority.

#### Why Fortinet for SMB?

Fortinet SMB Security Solutions provide a path to complete protection that delivers clear return on investment (ROI) without sacrificing security.

SMBs can take advantage of tight integration, automation, and visibility across the entire cybersecurity footprint to improve effectiveness, reduce cycles, and scale as the company grows.









### Addressing **Business Challenges**

#### **Business Challenges Fortinet Solutions Lack of Automation and Integration** Whenever a new threat is first encountered, Fortinet offers a tightly integrated and automated

• Ranks as the second-highest concern (after resources) when it comes to implementing and maintaining security.

 Point products with separate management, policies, and/or configurations cause gaps in security from misconfiguration and are further complicated when tight integration and automation are lacking.

Whenever a threat is first encountered, anywhere in the world, your entire platform can be protected in minutes, not hours or days, without human intervention.

security platform that uses technology to reduce cycles and combat the modern tools

#### **Lack of Visibility and Control**

- Understanding the number of users, devices, applications, what's running where, and controlling the above becomes daunting when platforms weren't meant to work together.
- Lack of central visibility complicates, especially with multiple sites when management requires on-site staff.

Fortinet boasts the broadest, most integrated platform on the market—built from the ground up to work together and provide superior protection. Cloud-delivered management centralises visibility and control and brings consistent security across network, endpoint, and cloud deployment.

#### Resources—Budget and Workforce

- Even large SMBs (over £20m+) only have on average six IT members responsible for general IT as well as security.
- Despite budget constraints, SMBs still understand the value of security and struggle to find a solution that fits their means without sacrificing the security they need

Fortinet's focus on R&D has enabled us to engineer technology capable of significantly higher performance than similarly priced competitor devices, regardless how much security is enabled. It's why Fortinet is consistently recognised by industry leaders and analysts including Gartner and NSS Labs as a leader in cybersecurity.





The Target Audience

attackers use to penetrate companies.

## **Key Differentiators**

#### **Networking and Security Converged**

The FortiGate next-generation firewall (NGFW) brings advanced threat protection, intrusion prevention system (IPS), web filtering, and more in a single device. Security policies extend through Switching and Wireless Access Points, consolidating visibility, control, and maintaining consistency across key networking components. Finally, Fortinet pioneered combining NGFW and software-defined wide-area networking (SD-WAN) into a single solution that leads the market in application performance and experience without sacrificing security or adding complexity.

#### **Automated Security**

FortiSandbox Cloud is an as-a-service Sandbox that simplifies deployments and maintenance, and reduces risk. Customers' entire Fortinet deployment and third-party solutions across network, endpoint, and cloud security are updated with the latest threat intelligence against new, never-before-seen threats automatically—in minutes, not hours or days.

#### **Broadest Integrated Platform**

Fortinet prides itself on limited acquisitions to grow our capabilities and continues to boast the broadest offering in the industry. Products are designed to work together, maintain consistency, and offer superior integration.

#### **Industry-leading Price to Performance**

Fortinet consistently delivers multiple times better performance than similarly priced competitors regardless what mix of security and decryption analysis is being used, and our security bundle pricing is significantly less expensive, leading to greater total cost of ownership (TCO) over multiple vears.

#### **Smarter Long-term Investment**

Fortinet offers right-sized options and growth paths for small businesses and large enterprises alike, including an extensive security and managementas-a-service offering for those looking to take advantage of cloud security and flexibility from a single vendor, eliminating the need to rip and replace solutions and retrain staff.

#### **Most Deployed NGFW in the World**

Fortinet has over 465,000 customers and the FortiGate is the most deployed NGFW on the market—With more third-party validations than any other network security vendor, including from Gartner and NSS Labs.



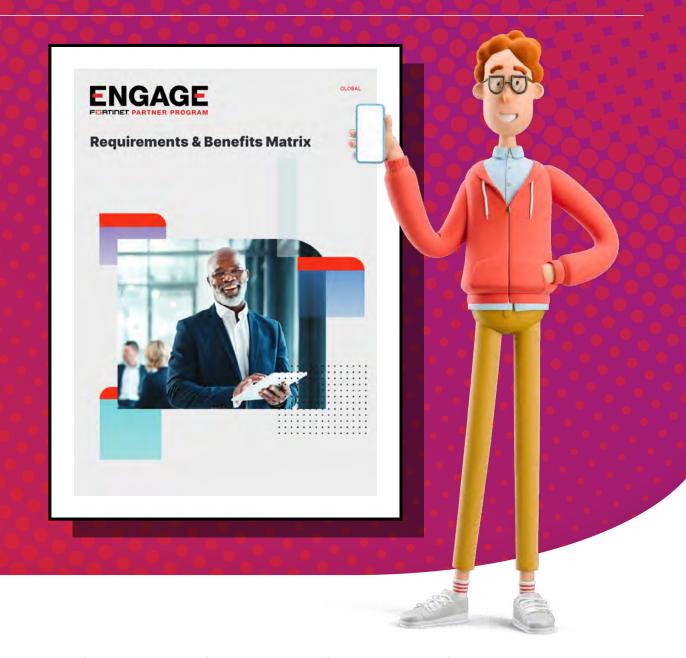


The Target Audience





## Engage Requirements & Benefits Matrix



You need to be logged into the Fortinet Partner Portal at https://partnerportal.Fortinet.com/ for this link to work.



## Engage Partner Specialisations

Designed to help your organisation gain the knowledge and skills necessary to become a partner of distinction in one of several high-business demand areas. When individuals from your organisation complete the training, your organisation becomes eligible for designation. Once Specialised, you will receive a badge, official recognition on the Partner Locator, discounted notfor-resale kits designed for each Specialisation, and exclusive access to events. Partners will also gain access to our communities where you can engage, learn, and network with other Fortinet enthusiasts. Each Specialisation has customised Sales Training and Technical Exam requirements that must be completed before a partner organisation becomes eligible for designation.



- Specialisation badge and featured on Partner locator
- Discounted specialisation-specific Not For Resale (NFR) kit
- · Access to communities



Eligible for 1 Exclusive Accelerate Pass1



- Eligible for 1 Exclusive Xperts Academy Pass
- Eligible for joint PR Activity





Contact Us



Selling Fortinet

## 6. and Tools

- **O 6.1 Exclusive Networks Support**
- **6.2 CTAP**
- 6.3 Fortinet NSE Training
- 6.4 Marketing Centre



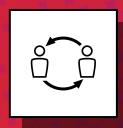


### **Exclusive Networks** Support

#### Value Add from Exclusive Networks, the global trusted digital infrastructure specialist you deserve:

#### By partnering with Exclusive Networks, we will be on hand to help you navigate your Fortinet journey

With a Fortinet partnership spanning more than a decade, we offer unrivalled experience onFortinet solutions with 38 people aligned to Fortinet including 10 Fortinet dedicated Team Members across Commercial, Pre Sales & Marketing. Our global 'services first' ideology offers an orchestrated array of global services that focus on delivering the best outcomes for you and your customers.



#### **End to End Partner** Support

Our end to end support offers you the power to sell, implement, and support Fortinet projects on the scale of a major 24/7 value-added service and technology operation, without the time and operating cost overhead



#### 2:1 Certified **Technical Resource**

Need help to scope, design and install your customer projects, manage configuration, health checks or proposals? Our Professional Services team operate as an extension of your teams with the expert product and integrated solutions knowledge you need.



#### **Omnichannel** Consumption

With our 5 ways to buy, we offer a broad range of consumptions models – from traditional procurement, finance and leasing to subscriptionbased services with X-OD and even As a Service or Managed Services..



#### **Global Reach**

If your customer project involves international rollout or requires in-country support or deployment, our Global Services Operations (GSO) team can provide logistics and professional services to over 150 countries worldwide.





The Cyber Threat Assessment Program (CTAP) Sales Methodology

Learn more about CTAP:

#### When to use CTAP:

There are four key times to put CTAP into play with your prospects and customers...

- Land:
  - Use it as a pre-sales tool to generate interest and begin an impactful dialogue with prospects.
- Compete:
  - Use assessments as a displacement tool to highlight areas where an incumbent is ineffective.
- **Renew:**
- Use an assessment to substantiate the need for additional features or FortiGuard services.
- Expand:
  - Expand your account footprint and cross-sell more Security Fabric solutions.



 After deploying a FortiGate to monitor your prospect's network for a short period of time, a report is generated that provides visibility into their network risks, and allows you to position a clear path forward that will quickly gain buy-in from key technical and business decision makers.





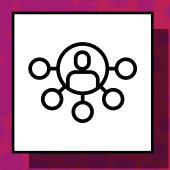


### **The Fortinet CTAP Difference**



#### **Superior Visibility**

Fortinet solutions are powered by content security and threat intelligence from FortiGuard Labs, who work constantly to identify emerging applications and protect enterprises against new threats.



#### **Deployment Flexibility**

CTAPs allow multiple deployment options in order to minimise network disruption. This allows you flexibility to meet your customer needs while demonstrating real value to their organisation.



#### **Fortinet Security Fabric Cross Selling Opportunities**

The CTAP can uncover additional opportunities where the broad and integrated Security Fabric comes into play – analytics, sandboxing, and more.



#### Actionable Recommendations

Each assessment report includes a set of actionable recommendations that technical staff can use to refine their security and network utilisation.





## Fortinet NSE Training Institute

#### What is it?

The Fortinet Network Security Expert (NSE) program guides Partners through 8 levels of training and assessment in network security.

A wide variety of courses and practical exercises are available that demonstrate mastery of complex network security concepts.

#### NSE certification enables you to:

- · Validate your network security skills and experience
- · Demonstrate value
- · Leverage Fortinet's full range of network security products, consolidate solutions, and reduce risks
- Accelerate sales and offer new services

For a detailed overview on the NSE Program visit the NSE Training Institute homepage. Here you will find the latest updated new courses, updated exams and more resources.



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### **Additional Training Services**

#### **Exclusive Networks Training Services**

A Fortinet Authorised Training Centre, Exclusive Networks' certified trainers offer the highest standard of accredited technical education on Fortinet products and solutions. Courses can be provided either from Exclusive Networks' training suites, at the customer's premises or a suitable location for all parties. Alternatively, bespoke training courses using selected material from the vendor courseware can be provided where necessary.

Both accredited training and bespoke training include instructor led training and hands-on labs. Knowledge transfer sessions are also available which provide instruction and demonstration of customer selected topics (but without courseware or hands-on labs). All of Exclusive Networks' trainers adopt a 'hands-on' approach, which means they teach course content with real-world practical experience, rather than simply facilitate how to achieve accreditation.

#### Fortinet Fast Track Trainina

Fortinet created the Fast Track Training to support your pursuit of the technical expertise and knowledge required to take full advantage of the Fortinet Security Fabric and protect your network against all current and future security threats. Contact your Fortinet Channel Account Manager or check out the Exclusive Networks Fast Track sessions on our events page.

#### **NSE 4 Technical Bootcamps**

Created specifically as a value add service from Exclusive Networks for those partners whose NSE4 certification has lapsed or who already have an indepth knowledge and experience of the configuration and day to day management of FortiGates. Suitable only for technical engineers with that experience, these one day intense revision workshops work as a refresh session of the FortiGate Security and Infrastructure courses and are designed to remind you of the information needed to take the NSE4 exam. Those who attend and complete the bootcamps will be provided with an NSE 4 exam voucher

**View Exclusive Networks Events for our Fast Track** or Bootcamp dates





### **Fortinet Marketing Support**

The Fortinet Partner portal is the place to go for easy access to the latest marketing campaigns for partners.

You can also find a wealth of supporting content in the asset library.

Other useful information:

#### **Start Building Your Pipeline**

You can find more assets and tools on our Exclusively Fortinet Microsite including CTAP & SD-WAN assessment playbooks, end user facing videos, infographics and quick links to cobrandable campaigns to save you time.

We are also available to consult with you on your marketing campaigns if you're unsure where to start.







## 7. Subscription

- **⊙** 7.1 X-OD
- **⊙ 7.2 Why is it worth it?**







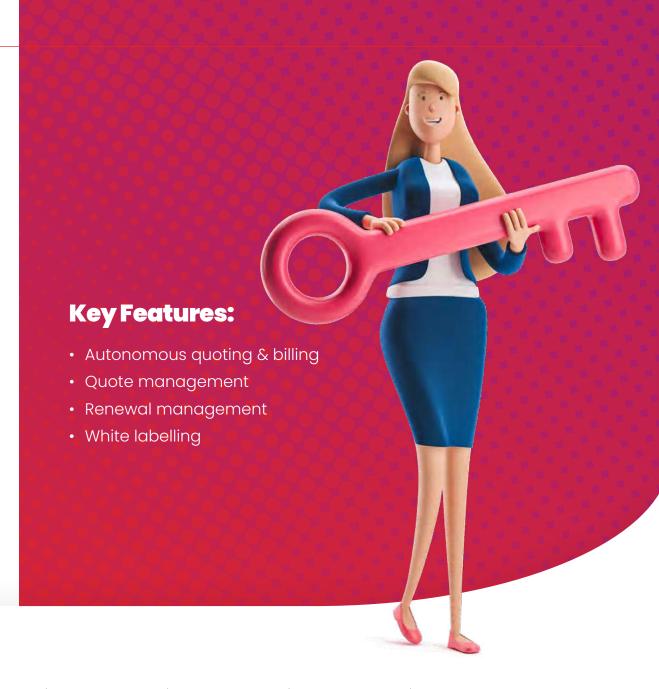
#### What is X-OD?

X-OD is an on-demand platform designed to simplify technology consumption and drive growth by fast forwarding your evolution to the subscription economy.

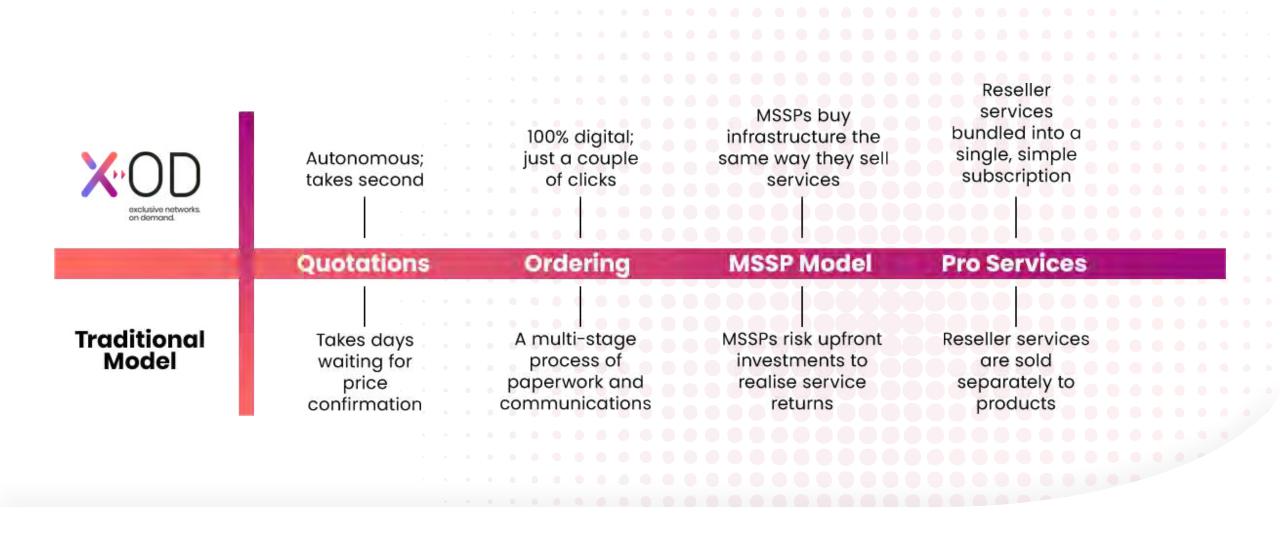
#### **Key Benefits:**

X-OD has the power to transform your business into a customer-centric operation that can thrive in the on-demand world. By fast forwarding your evolution to the subscription economy, digitalising your value chain and enabling you to convert customer insight into customer success, X-OD can help you win now and drive your business forward.

- Focus your offering on technical expertise and customer intimacy
- Reduce workload and operating cost
- Fast forward your transition to the subscription economy
- Develop a predictable revenue stream











Use Case 1: Security Fabric – Increase deal size thanks to predictable spends

#### **End-users requirements:**

- Increase security level.
- Secure external devices connections to company network

#### **End-users challenge:**

- Budget is negotiated in OPEX, CAPEX has longer validation process.
- Client willing to get additional options but total price does not fit into this years budget.

#### Win the deal with X-OD by removing complexity and offering perspective



Offer customer off the shelf X-OD solutions for different level of security with monthly, quarterly or yearly subscriptions.



Speed up sales cycle, unlock budget with flexible payments.



Provide different offers and agility on the way security is consumed and operated

Contact Us





#### Use Case 2: Secure Access – Business Continuity Controlling IT spends

#### **End-users requirements:**

- · Converged network enabling voice, data and wireless traffic
- · Safe extension of corporate development.
- Scalable solution and easy to deploy.

#### **End-users challenge:**

- Cash available is limited with COVID, already unexpected expenses to implement work from home at scale.
- Customer doesn't want complexity associated with leasing as time is of the essence.

#### Win the deal with X-OD by removing complexity and offering perspective



Off the shelf X-OD offering flexibility to choose and build configurations.



Speed up sales cycle, unlock budget for better features and best security level.



Limited financial impact while removing complexity tied to leasing contracts.

## Why is it Worth It? X-OD value proposal is different by reseller type. Our primary reseller targets are MSSPs and specialist resellers

		FIT WITH X-OD	VALUE PROPOSAL
MID-SIZI TRADITIO	E DNAL RESELLERS	Tactical engagement (could take more time to convert)  Transformative approach  Impact on revenue recognition and sales model	<ul> <li>Answer to changing end users needs towards subscription</li> <li>Transition towards MPs/MSSP model</li> <li>Transition from MPLS to SD WAN</li> </ul>
SMB RES	ELLERS	Primary Target with SMB offers  • Easy Answer to client needs  • Financial transformation for smaller end users	<ul> <li>Pre packaged offers to help selling Fabric</li> <li>Digitize and simplify operations</li> <li>Easy Financing already designed monthly offers</li> </ul>

**Engage: Partner Program** 

Requirements & Benefits



8. Getting Started in 5 Steps

Your first 90 day journey.



Fortinet as a subscription Getting started in 5 Steps



### **Your first** 90 Day Journey



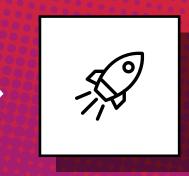
#### **Partnership**

Get started with your access to the partner portal, Exclusive Networks introduction, Fortinet Partner strategy.



#### Support

30 days support call.

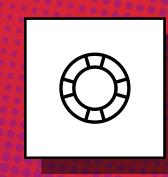


#### Launch

Technical training recommended, test/demo assets, SMB experts, Fortinet program.

**Engage: Partner Program** 

Requirements & Benefits



#### 1st sales

90 days objectives review and refine, marketing campaign kick off.



#### Follow up

Commercial follow up of first sales, sales support/ post sales support.



FERTINET

# Speak to the CC M

Please contact the Exclusively Fortinet team for more information or support

**EMAIL US** 





